SEND LETTERS TO THE EDITORS OF MCN

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Re: Twin Cam Owners Survey

I purchased a new 1999 FLHT, Harley Davidson with Twin Cam motor. I rode it for 30,000 mostly trouble free miles all over the US, but when H-D's solution to the cam bearing problem was to guarantee the bike up to 50,000 miles, I knew it was time for me to get out. My only options with the Harley were to take a chance on the cam bearings breaking and find a dealer where ever I happened to be or to continue to ride and end up over the 50,000 mile warranty and be out of luck for a fix. Their solution did not instill much confidence in me as a rider who likes to take long trips. Harley could have done better and I will not be back. I sold the bike and bought a 2002 GL 1800 Honda.

Curt Fesler
Mountain View, Arkansas
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I have been a subscriber to MCN for over a year and consider it the best motorcycle literature that I receive. I was especially interested in the Harley-Davidson Twin Cam survey. The description of Harley owners reminded me of myself as I owned three Harleys from 1990 through 2002. But, I did something most Harley owners don't do, I rode them. All of my Harleys were touring bikes and during that period I put over 146,000 miles on Harley-Davidson motorcycles. I put up with the mechanical problems, poor service, disrespect from my dealer, and lack of warranty. Mechanical problems were many and quite a few were major. I visited many dealers in my travels and became disgusted at the dealer greed; charging in excess of an already inflated MSRP.

Harleys are low mileage motorcycles. This I discovered when I sold my Harleys. My bikes had miles on them and they were frowned on. As I had become angry with the product, I started to see Harleys as over-priced toys that were just something people regarded as "cool to own." They were not serious motorcycles for those that were serious about riding motorcycles. I took a test ride on a Honda GL1800 GoldWing. I was amazed at the all-around performance. This was a serious touring motorcycle. I sold my 2002 Ultra Classic and purchased a new 2003 GoldWing. I have put 29,000 trouble-free miles on the bike in less than a year of ownership, 90% of those miles two up with my wife. She loves the Wing, as it is much more comfortable for her. Maybe Harley owners will get fed up with the abuse and give another brand a chance. I did, and I am glad that I made the move.

Don Stevens
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Your Twin Cam Survey Report was top notch and right on the money. Not only do I own a 2002 Road Glide, but I also ride a new Electra Glide in my job as a police officer. All the little quirks reported in your survey are true, but two concern me more than others.

One of the main concerns is the Harley "wobble" as some people call it. I first noticed this on my 1995 Electra Glide Ultra, but when I mentioned it to dealer service reps, they looked at me like I was crazy. I literally checked every conceivable item on the bike and could find nothing wrong. The problem drove me nuts and forced me to sell the bike. Unfortunately, I noticed the same problem two years later on the 1997 police model Electra Glide that I had been

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